

MA & PDP CAHPS
2024 Between-Contract Variances for Reported Measures

Single Items

Annual Flu Vaccine	56.7497
Rating of Health Care Quality	2.9774
Rating of Drug Plan	5.1450
Rating of Health Plan	7.4917

Composites

Getting Appointments and Care Quickly	7.7526
Getting Needed Care	8.0702
Customer Service	3.5751
Care Coordination	3.3120
Getting Needed Prescription Drugs	3.2703